#### Call to order

A meeting of NEPA SHRM BOD was held at via conference call on August 4, 2020 at 5pm.

#### **Attendees**

Neena PattonHeather ClarkKaren YarrishEileen NotarianniChristine JensenBryanna BurnsideDoug HertelJulian BeckJoe SileoNina GraafKellie KnesisBrooke Lipperini

#### Members not in attendance

Carrie Krott William Aquilino

### **Meeting Minutes**

- 1. July Minutes (Neena)
  - a. Eileen motioned to approve July minutes, Nina seconded
    - i. Neena has uploaded the final version in the DropBox

## **Presidents Update**

- 1. President's Update
  - a. PA State Council Meeting and Quarterly Review Call
    - i. Both held via Zoom
      - 1. Cancelled State Meeting in September
    - ii. Heather forwarded email regarding fundraiser for the Foundation (electronically)
      - Give Smart Program more information to come on this will be looking for our support
    - iii. Sent out more information about another Phishing concern
    - iv. Some other Chapters are doing Quarterly News Letters
      - 1. What are they offering, what credits, etc.?
      - 2. We were solicited by a site called 'Star Chapter' used to manage membership and event management (a few are using this now)
    - v. Some Chapters are still doing All Day Summits
      - 1. Phone Apps, etc. to log on via webinar
      - 2. Chapters are lowering cost and taking advantage of marketing to a wider audience
        - a. Discount for members
        - b. Adding an option to add membership with your purchase
          - Pittsburgh and Southeastern are examples Heather to review with Doug / Carrie
            - 1. EX. \$450 for two day seminar Exhibit site
  - b. Annual Leadership Conference held via 2 day Webinar last week
    - i. Christine and Doug attended
  - c. Dale Carnegie Events
    - i. We had some glitches for the most recent event with the website, PayPal
    - ii. They want us to build in the cost for the PayPal fee (rounded to nearest dollar)
      - Heather will review with Kellie as far as what we will be collecting versus what we will owe Dale Carnegie
    - iii. Doug will review all details before we start to advertise the events to make sure it's clear
  - d. SHRM would like us to participate in the Inclusion Seminar
    - i. 12pm tomorrow 8/5 credit available, free (sponsored by National SHRM)

### **Committee Updates**

- Communications Committee (Brooke):
  - No updates at this time.
- Finance Committee (Kellie):
  - o Financial Reports sent to BOD members in advance of the meeting
    - Will refrain from sending account detail in the future because the account numbers are included
    - Total net assets among all accounts = \$75,967.64
    - 1 individual with a Scholarship (Ellen) passed her certification so that will be paid to her
    - Plan is still to move to a new account with PNC but this has not happened yet
      - Those with cards will need new ones
    - 13<sup>th</sup> month CD maturing in October (at 16K right now)
    - Motion to accept the financial report by Christine, seconded by Doug
- Legislation Committee (Joe)
  - Will be getting back to regular legislative posts in the upcoming weeks
  - We will move to using Joe's personal email account
- Membership Committee (Christine):
  - o Completed an audit and picked up 14 members from National
  - o Additional 4 members in June and July applied through the Website
    - 336 verified members
  - Dual Membership covered last meeting
    - Will have to consider our one-time fee position and how this will work National will get back to us but we may want to consider an annual fee
      - National won't know if someone is joining for the first time or not so, we will have to go with the annual or no fee at all
    - Someone on membership committee to see what other PA Chapters are charging
  - Still figuring out how to measure Retention
    - 94% of our members are National members (should be 100% but it's a point in time as renewals occur) much better than previous audit
- Professional Development Committee (Doug)
  - Events, 2020
    - Feedback from previous events are available in Dropbox
      - Very few are giving feedback so we need to do a better job of encouraging feedback
      - Maybe we can ask that people complete the survey to receive their certification code
    - PA HRC, August 25, 2020
      - Topic will include new process and how to interact with HRC
      - Another 30min on Disability Discrimination claims as they relate to COVID19 have seen an increase in these kinds of issues
    - Recent Dale Carnegie Event Requires a New Cert Code
      - The dates do not allow entry
    - Zoom presentations to continue for the foreseeable future
- Governance Committee (Karen)
  - Chapter of the Year Award
    - Submitted August 1, 2020
  - Excel Award 2020
    - Karen sent an email and will send again looking for goals, objectives and timelines from the Chair of each Committee
  - Marketing Awards
    - Heather will reach out to Brooke to have her market to our members
    - Newspapers have been provided the information but we haven't seen it printed
- Student Relations Committee (Eileen)
  - o No July Meeting but will plan one for August 4, 2020
  - Sharing events with Committee and Students
  - o Students have joined the committee and we have added a Student Page on our Website

- Scholarships (Nina)
  - o Reached out to all 4 Recipients
    - 2 are scheduled
    - 1 has taken it and passed submitted to Kellie for payment
  - O Waivers and Bio request have gone out to winners to add to our website ©
  - Can we advertise discount to students for referrals to add members? Perhaps use the Gift Cards that we
    previously offered.
    - Incentivize will be paying the \$25 so we should honor, no reason not to do the same program
      that we just offered for anyone else

#### **New Business**

Meeting Close - Meeting Adjourned - Motion by Karen, seconded by Kellie

### **Action Items**

- Bill and Doug
  - Will give some thought to the extension of our Keystone College partnership to provide some potential topics, questions, speakers, etc.
  - Bill has started an outline and will work with Doug (from previous meeting)
- Christine
  - Will have membership committee research how other PA chapters are handling annual fee versus no fee at all so that we can make a decision prior to implementation of dual membership renewals with National
- Doug
  - Will review Dale Carnegie Event marketing to ensure it's clear on pricing (adding PayPal cost)
- Heather
  - Review with Doug and Carrie the opportunity to have membership added as part of signing up for events and whether we can market to wider audience this way
  - Review with Kellie the way we will charge for Dale Carnegie events going forward as they want us to include the PayPal fees on top of cost
  - o Work with Brooke to have our awards marketed via our website, etc.
- Joe
- Obtain more information on potential Benefits Group partnership on a 2 hour webinar on healthcare (from previous meeting)
- Karen
  - Finalize Excel Award Goals
- Kellie
  - Working on closing PNC account and moving to new bank account due to recent issues. (from previous meeting)
  - Payout of 1 SHRM scholarship for individual who passed certification test
- Nina
  - o Implement and have marketed the discount for membership to students

# **Next Meeting**

September 1, 2020 - will hold via Conference Call

News all

Date

08/04/2020